Vitruvian Care

CHAMPION PAYER SOLUTIONS

October 15, 2026

Dear Value Healthcare Providers,

Vitruvian Care IPA has changed its management company to Champion Payor Solutions in order to expand its service area and enhance many facets of the IPA's operations. This change will be effective November 1, 2026. Please refer to the Quick Reference Guide for important information.

Processing of Authorizations and Claims:

Website:	www.vitruviancare.com
Provider and Member Services:	(800) 511-4450
	Angeline Thomas Business Development Manager Tel: (562)760-7576 Fax: (562) 988-8427 athomas@vitruviancare.com
	Proider Services Dept (primary care physician) (800) 511-4450 / (562) 760-7576
	Contracting (primary care physician) (562)760-7576
	Tiffany Han Champion Payer Solutions -Provider Relations Rep (949) 596-3006 Than@championpayer.com
	Kenneth Carter Kcarter@championpayer.com
Online Portal Access:	View eligibility, authorizations and claims Submit authorizations, claims and encounter data.
Authorization/Claims Via Fax:	(949) 850-2542
Auth Inquiries:	(800) 885-8000
Claim's Submission:	(949) 850-3368
	Send Claims to: Attn Vitruvian Care PO Box 15337 Long Beach, CA 90815-9995
	Send Claims and Encounter Data Electronically: Send to Office Allies Clearinghouse with payor ID **VUIPA**

CHAMPION

Provider Quick Reference Information

Provider Relations

Email: Provider Relations Representative, Tiffany Han (than@championpayer.com)
Corporate Address: Champion Payer Solutions, LLC.
5000 Airport Plaza Drive, Suite 100 Long Beach, CA 90815
Telephone: 949-850-3368
Champion Website: https://championpayer.com/

Claims Submissions

Professional (Part B) claims
Submit **electronically** through Office Ally clearinghouse.
Payer ID #: CPE11

Send 1500 paper claims to:
Champion Attn: Claims Department PO Box 15337 Long Beach, CA 90815-9995

Institutional claims – bill the members' Health Plan. See the member's ID card for details.

Credentialing

Credentialing can take 3-6 months after receipt, however provisional credentialing is given to all providers upon receipt of a fully executed agreement. **For credentialing related questions, please email credentialing@championpayer.com**

A welcome letter will be mailed to the main address on the agreement, after credentialing is completed.

Contracting Inquiries:

For contract related questions, please reach out to the contracting specialist who worked with you on the agreement or the contracting email at NetworkContracting@championpayer.com
LOA request, please forward to LOA@championpayer.com

Provider Demographic Changes:

Please send all provider or group Adds, Terms, and Changes to profiles email at profiles@championpayer.com

UM Inquiries

Call for Inquiries at 800-885-8000 (949-850-3365)

Fax Authorization/Referral Status (Outpatient) request to 949-850-2542

Email inquiries to Utilization Management UM@championpayer.com

In-Patient inquiries or notifications email the Admissions email admissions@championpayer.com

Inpatient Care Team Phone # 949-850-3367

Inpatient Care Team Fax # 949-850-2542

Appeals and Grievance Department: Request will be accepted via Phone, email or mail

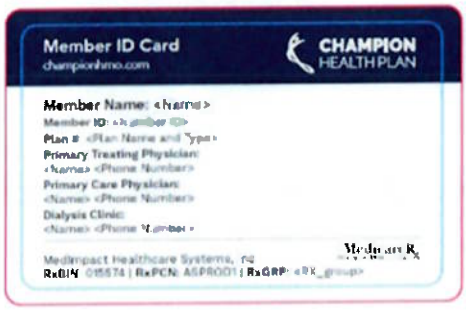
Phone: 1-800-885-8000

Email: grievance.appeals@championpayer.com

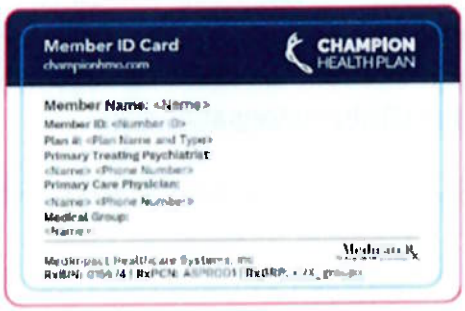
Mail: Champion Attn: A&G Department P.O. Box 15337 Long Beach, CA 90815

Sample of Member ID Cards:

Sample ID Card – ESRD



Sample ID Card – CDMI



Sample ID Card – MAPD

